

## Code of conduct for parents and carers

**Note:** Where we refer to 'parents' we mean parents and carers inclusively. The term 'children' or 'child' describes any person under the age of 18.

### As a parent of a child taking part in our club or activity, we'd like you to:

#### The essentials

- ✓ make sure your child has the right kit for the session as well as enough food and drink if required
- ✓ try to make sure your child arrives to sessions on time and is picked up promptly; or let us know if you're running late or if your child is going home with someone else
- ✓ complete all consent, contact and medical forms and update us straight away if anything changes
- ✓ make sure your child wears any protective kit we provide for them
- ✓ maintain a good relationship with your child's leader and connect with them as much as you can
- ✓ talk to us if you have any concerns about any part of your child's involvement – we want to hear from you

#### Behaviour

- ✓ try and learn about your child's activity and what it means to them  
take the time to talk to your child about what you both want to achieve through the session
- ✓ Remember that children get a wide range of benefits from participating in activities, like
- ✓ listen when your child says they don't want to do something
- ✓ behave positively on the sidelines
- ✓ think about how the way you react and behave affects not just your child but other children too
- ✓ encourage your child to respect and celebrate difference in the session
- ✓ lead by example when it comes to positive behaviour on the sidelines; or let other parents take their cues from you, as well as from us
- ✓ use social media responsibly when talking about what goes on at our session, by behaving in the same way on line as you would in person
- ✓ talk to your child about embracing good etiquette and sportsmanship
- ✓ encourage your child to play by the rules
- ✓ ensure that your child understands their code of conduct

## **As a parent, we understand you have the right to:**

- ✓ be assured that your child is safeguarded during their time with us
- ✓ see any of our policies and procedures at any time
- ✓ know who the leader responsible for your child is
- ✓ know what training and qualifications our staff have
- ✓ be informed of problems or concerns relating to your child
- ✓ know what happens if there's an accident or injury, be informed if your child is injured and
- ✓ see records of any accidents
- ✓ have your consent sought for anything outside of our initial consent form, such as permission for photography
- ✓ have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we'll address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches may result in parents being asked not to attend games if their attendance is considered a risk to the welfare and enjoyment of young participants.

**Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do.**

**By signing up to an activity facilitated by The Harrogate Hub you agree to this Code of Conduct.**